

# THANK YOU

**Thanks for your purchase –  
we greatly appreciate that you wanted to shop with us!**

We hope that it has been a pleasure every step of the way  
and that you are completely satisfied with your item.

It means everything to a small-sized company like ours.

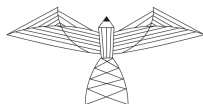
**& should you need to return anything...**

... we have tried to make it easy.

This slip of paper contains a simple step-by-step guide.

If you have any questions, you are always welcome to visit  
our website or to contact us by email or phone.

TO-BE.COM  
Email: support@to-be.com  
Phone: +45 22 33 23 05



**TO BE**  
CONTINUED

## ADDRESS

This is a mailing label that you can cut off and stick to your package.  
Please notice that with this label, postage is not pre-paid.

TO:

**TO BE CONTINUED  
GRANVEJ 2  
9000 AALBORG  
DENMARK**

SENDER:

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## RETURNS: STEP-BY-STEP

This is how you return an item:

- Fill in the empty spaces of the 'Return form', which is available on the next page
- Tick off your reason for returning the item
- Resend the 'Return form' and the item in the same box

Our return policy:

- You have 14 days to inform us that you want to cancel the purchase (on receipt of your order) and from this date, you have 14 days to return the item.
- Please return the item in its original packaging and ensure that the packaging is undamaged
- Recommendation: send the package as parcel post – with this return method, you will get a receipt for the parcel
- With us, you can expect the processing time to be approximately one week (from the day we receive your returns)

TO BE Continued // Return form // Version 2018.01

## RETURN FORM

**Your name:**

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**Your email:**

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**Order no.:**

You can find the 10-figure number in your confirmation email, e.g. 00039-89456.

**Return of:**

QTY.	PRODUCT	ITEM NO.*

\* Find the item no. in your confirmation email.

The item no. consists of both letters & numbers, e.g. ANGEL-0010

**Reason for return – please mark a box:**

- The wrong item received
- Defect in the item
- Slow-paced delivery
- The item looked different in real life
- Other – please tell us below:

